

GENERAL TERMS AND CONDITIONS OF SALE

Article 1 - Scope of the general terms and conditions of sale: These general conditions govern all sales of stays made on the website www.campingdevaudois.com or sales of stays made directly at the reception of the campsite. They are an integral part of any contract concluded between the campsite and its clients. Each client acknowledges having read these general conditions prior to any reservation of a stay, for themselves and for all persons participating in the stay. In accordance with the law in force, these general conditions are made available to any client for informational purposes prior to the conclusion of any sales contract for stays. They can also be obtained upon simple written request addressed to the head office of the establishment.

Article 2 – Booking Conditions

2.1

- The campsite offers stays aimed at families, in the traditional sense. The campsite reserves the right to refuse any booking that would contradict this principle or attempt to circumvent it.
- The price of stays is indicated in euros, including VAT. A tourist tax and a waste tax will be charged in addition.
- Anyone occupying a rental or a pitch must respect the campsite's internal regulations displayed at the reception.
- The number of people participating in the stay cannot exceed the maximum number of people indicated on our booking site or our brochure. Children and babies are included in these maximum numbers. Any rental is nominative and cannot be sublet or transferred without the written consent of the campsite. Any additional person will be refused, as will any person whose identity has not been reported at the time of booking. Minors unaccompanied by...
 - . Unaccompanied minors without a parent or legal guardian will be refused.
- The booking of a pitch or rental only becomes effective after our agreement and upon receipt of the total amount for the stay.
- It is strictly forbidden to connect hybrid or electric vehicles to our electrical installations
- For any early departure, the reserved nights must be paid in full
- As part of our communications, we use your personal data to contact you. Of course, if you no longer wish to receive information from us, or if you would like to receive additional information about the processing of your personal data, please feel free to write to us at camping.vaudois@wanadoo.fr.

For camping pitch reservations:

Payment: 100 euros (one hundred euros) deposit upon booking.

The balance must be paid no later than 14 days before the scheduled arrival date.

- Group reservations of 2 units or more (e.g., tent, caravans, motorhome or rented accommodation) traveling together are not allowed.
- Double-axle caravans are not accepted.
- Long-term reservations are not accepted.
- Utility vehicles used for professional purposes are not allowed on the site.

For mobile home rental reservations:

Payment: 25% deposit at the time of booking. The balance must be paid no later than 30 days before the scheduled arrival date.

2.2 Booking modification: No reduction will be made in the event of a delayed arrival or early departure. For any unreported delay, the rental/site becomes available 24 hours after the arrival date mentioned in the booking contract. After this period, and in the absence of a written message, the reservation will be void and the sums paid will remain with the campsite management.

2.3 Cancellation: Any reservation not paid in accordance with the general terms and conditions of sale will be canceled. In the event of cancellation, the campsite retains the sums collected. You can subscribe to the cancellation insurance offered as an option when you make your reservation on our website.

2.4 Withdrawal: The legal provisions regarding the right of withdrawal in the case of distance selling provided for by the Consumer Code do not apply to tourist services (article L.121-20-4 of the Consumer Code). Thus, for any booking of a stay at the campsite, the client has no right of withdrawal.

2.5 Security – Insurance : Cancellation insurance can be subscribed to. The specific conditions for this insurance are available on the website camez-couvert.fr. The amount of the insurance represents 2.9% of the cost of your stay. It is the responsibility of campers with caravans to take out insurance for their caravan, motorhome, tent, and equipment, as well as their civil liability. The management disclaims any responsibility in the event of theft, loss, or damage due to bad weather or accidents occurring inside the campsite.

Article 3 – Stay Procedures

3.1 - For camping site reservations: Stay terms:

Arrival times: between 2:00 PM and 7:00 PM. No arrivals will be accepted after 8:00 PM.

Departure times: at the latest by 12:00 PM.

Management will do its best to accommodate your choice of location but cannot guarantee it.

3.2 - For rental reservations:

Arrival times: between 4:00 PM and 7:00 PM. No arrivals will be accepted after 8:00 PM.

Departure times: no later than 10:30 AM.

We do our best to assign you the chosen mobile home. Bed linen is not provided.

A security deposit of 200 euros per accommodation will be required on the day of your arrival (check, credit card, or cash). It will be refunded on the day of your departure after an inventory check.

Any charges for possible damage will be added to the cost of your stay, as well as the cleaning fee (30€) if you do not leave the accommodation in a perfectly clean condition.

Article 4 – Liability:

The Camping site disclaims any responsibility for damages suffered by the camper's equipment that are due to their own actions; insurance for your equipment regarding civil liability is mandatory (FFCC, ANWB, ADAC).

Article 5 – Mediator:

In the event of a dispute and after contacting the camping's customer service, any customer of the camping has the option to contact a consumer mediator. The contact details of the mediator that may be seized by the customer are as follows: MEDIATION – VIVONS MIEUX ENSEMBLE•

www.mediation-vivons-mieux-ensemble.fr --- 2 impasse de Beauregard 54000 NANCY•

mediation@vivons-mieux-ensemble.fr

Article 6 - Applicable law These general conditions are subject to French law and any dispute relating to their application falls under the jurisdiction of the Tribunal de grande instance or the commercial court of Fréjus.